



# Nursery FAQ



## **Do you offer Government funded places?**

We accept two and three year old funding. We ask for proof of eligibility for two year olds. All three year olds will gain funding automatically. We will print a form off each term and ask you to complete and return it to us. You can also pay using the Tax Credit scheme.

## **How will I know and find out how my child is getting on?**

We use an online learning platform called Seesaw to communicate with you and let you know how your child is doing. We will hold regular parent evenings to discuss childrens progress.

## **Can my child have a hot meal?**

Yes a hot meal can be ordered using the Scopay app. Lunches are charged at £2.30

## **Where do your meals come from?**

Our lunch comes from Bedstone College, they are delicious and dietary needs can be accommodated.

## **What are your opening hours?**

We open from 9 am until 3.30 pm. Our morning session runs from 9:00 am until 12:45 pm and our afternoon session runs from 11.45 am until 3.30 pm

## **What age ranges do you cover?**

We take children from 2 years old up until they are school-age.

## **My child was sick during the night but seems fine this morning. Can they still come to nursery today?**

No unfortunately at nursery we have a strict policy on exclusion periods. For sickness and diarrhoea children must be away from nursery for 48 hours after last symptom.

## **Can I supply food for my child?**

Yes we are very flexible with meals and you can choose to supply your own meals, have our meals or any mixture of both options.

## **What is EYFS?**

E.Y.F.S. stands for Early Years Foundation Stage. The EYFS is a curriculum set up by the Government that states how we as early years practitioners do things. The EYFS is split into 7 areas in total.

3 prime areas: Communication, Personal social and emotional, Physical

And 4 specific areas: Maths, Understanding the world, Literacy, Expressive art and design

Within these areas we must ensure children are making progress in each area.

## **My child is starting potty training. Can you help with this?**

Yes we strive to help in all areas of your child's development we take this at your child's pace. We follow your routine from home as close as possible and keep you in touch at every step. We use sticker/ reward charts to help in this area.

## **What is a 'key person'?**

A key person is someone you can talk to about any concerns, they will know your child well and will be able to provide advice and support with all aspects of learning and development. As a teacher led nursery the class teacher is the key person for all children.

## **We are going on holiday. Do I need to let Nursery know?**

Please let us know as soon as you can about your holiday dates. This helps us organise our staff, which in turn lets us keep to our ratios.

## **Can my child attend Nursery during school holidays?**

No we are only open in term time. Our term dates are on the school website. we are open all year round, however we do close for the 8 bank holidays throughout the year.





### **What if my child is ill whilst they are at Nursery?**

If your child is ill, we will give you a call to notify you if this is required (for things such as colds or sniffles this may not be needed) we can administer Calpol, Piriton, nappy creams and teething gel we will just call for a verbal confirmation or a medicine form could be filled in upon drop off to give us permission. We will keep you up to date with any changes during the day of your child's condition and may suggest an early collection with a possible doctor's appointment.

### **Will my child be able to have a daytime sleep?**

Children tend not to have a sleep but if required there are sleep mats and blankets available. All blankets are washed after every use.

### **Can you administer medication?**

We can administer any medication that is prescribed by a Doctor to be taken 4 times a day. We also can administer Calpol or Piriton without a prescription but will require permission from parents or carers. We use health care plans for reoccurring medicines such as inhalers. All staff are first aid trained and also drug administration trained. Only level 3 qualified staff are able to administer medication.

### **What if my child has an accident at nursery?**

Accidents do happen at nursery but of course, we try our best to prevent them. If your child has an accident we will let you know upon collection or beforehand depending on the severity of the accident. We will fill in an accident form to outline the incident (causes, treatments, outcomes etc). We will provide any first aid needed (all staff members are first aid trained). For any bigger incidents that we cannot deal with, we will consult professional advice through 999 or 101. We will keep you up to date throughout this process by call, text or face-to-face. We fill out paperwork to log all accidents this in turn helps us avoid accidents in the future.

### **My child will soon be moving from the nursery to school what support will be in place**

We offer a transition plan for all children going to school. Children who will be joining us at Leintwardine Primary School will get to know the staff through teachers visiting nursery and the children spending time in the classroom. Children and parents are then offered a visit where parents and children spend time in class and then the parents gather for an information session. Children are then offered 2 more sessions where they come into school, staying for lunch for the final visit. When children move to other schools we speak with the staff at the schools they are moving to and support any school visits.

### **Will my child get to play outside?**

Children will be out every day at some point throughout the day. We use the outside area for many different activities including bikes, scooters, team games, role play, sand pit, physical challenges, free play, and water play. Outside is an extension of our provision and still offers lots of learning experiences.

### **Do you have qualified first aiders?**


There is always one member of staff that holds a valid paediatric first aid certificate. Five members of our team hold first aid at work so can deal with adults. Only level 3 qualified members of staff administer first aid however other staff may assist or provide initial first aid until a level 3 can take over.

### **What childcare qualifications do your staff have?**

We have a mixture of staff qualifications. Our Nursery teacher holds a Degree with PGCE. The nursery supervisor and all other nursery staff hold level 3 qualifications. All members of staff have Safeguarding Training, Food Hygiene training and a mixture of age-specific courses to help them in the day-to-day care of children.

### **Are all staff DBS checked? (previously CRB)**

Yes all members of staff full-time, part-time, volunteers, and students hold a current DBS check that is carried out prior to the member of staff starting with us.





### **What do I need to do if I want to withdraw my child from nursery?**

If leaving due to unhappiness within the setting we urge you to talk to us about any issues as we strive to solve most issues swiftly. However we understand that changes sometimes must be made when wishing to leave we ask for one months notice which helps us organize staff.

### **What is a learning journey?**

The learning journey is an online profile which showcases your child's achievements, next steps and general fun things that we have achieved. This will contain photographs, observations, links to our curriculum and goals that we set to work on with the children. This will also include home link observations where parents and carers can add observations and pictures from home life which will help us at nursery for individual planning. Alongside the learning journey we also fill in a profile which highlights children's progression, this will go to school with each child to ensure school knows a brief background of each child to help school continue where we leave.

### **My child is new at nursery . What processes are in place to help my child settle in?**

We understand that leaving your child is one of the hardest things to do. We work very closely with you to ensure we know your child as well as possible ready for this big day. We offer 2 play and stay sessions before your child starts nursery so that you can come and be in nursery with your child.

### **My child has allergies. Will they be safe at nursery?**

Nursery should be informed of any allergies so contingency plans can be made to keep these allergens away from the child. We strive to ensure that every child is safe while at nursery

### **Will my child be taken out anywhere? e.g. park, library, day trips?**

We may take the children for a walk to look at the church, visit our outdoor learning field, visit the fire station, if this happens the children and staff wear yellow high vis jackets, take a first aid kit and a bag of supplies.

### **What does my child need to wear for nursery?**

Whilst at nursery your child needs to be comfortable. Aprons will be used for messy activities however we still advise against the children wearing their best clothes for nursery. You can purchase a nursery sweatshirt for your child sweatshirt is £13.50 from Club Sport in Leominster

### **Are there any nursery rules for the children?**

At nursery and across the school we have one rule - 'We are kind' This relates to each, other, nature, possessions and words.

### **Are there any rules for parents & carers?**

One thing we ask is that you do not use your mobile phone whilst on the premises. There is also a parent/ carer code of conduct that you will be asked to sign when your child starts in Nursery.

**Please do not hesitate to ask if you have any other questions.**

